

## TIME WARNER CABLE BUSINESS CLASS

# Dedicated Internet Access

For organizations with multiple branch offices, or a large number of telecommuting employees, reliable, secure, online Internet connectivity is critical. Dedicated Internet Access, from Time Warner Cable Business Class, provides that connectivity on a high-capacity fiber network that can deliver a dedicated and continuous link between your local area network (LAN) and the Internet. In fact, because our network is based on the same Ethernet protocol used for LAN connectivity, you can leverage your existing technical expertise without incurring costs to train your IT staff.

Additionally, we understand that every organization has unique communication needs; that's why we offer connectivity speeds ranging from 5 Mbps to 10 Gbps — so you get the exact bandwidth that matches your specific business requirements. And, we provide Service Level Agreements to ensure high performance and availability for your mission-critical operations.

Time Warner Cable Business Class offers a comprehensive suite of data, security and video communication solutions. Contact your local Time Warner Cable office for a consultation on how to best meet your business communication requirements.

- > **Dedicated Connectivity**  
continuous connectivity between your LAN and the Internet
- > **Flexible Bandwidth Options**  
speeds ranging from 5 Mbps to 10 Gbps
- > **SLAs**  
stringent Service Level Agreements and advanced monitoring tools to ensure high performance

# Dedicated Internet Access

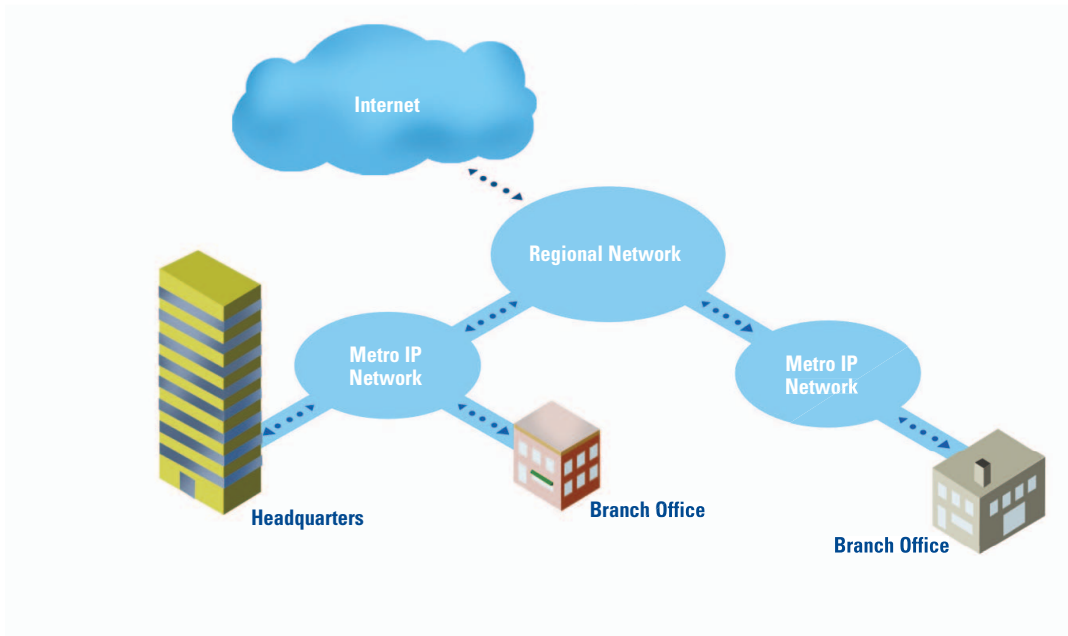
## Benefits

- > High-bandwidth, dedicated access using optic fiber technology
- > Range of bandwidth options and variety of connectivity choices
- > Reliable, secure connectivity
- > Dedicated local account management, providing a single point of contact
- > Scalable bandwidth from 5 Mbps to over 10 Gbps\*
- > A network infrastructure that exceeds business demands for network availability and performance

## Features

- > Dedicated Internet Access over the Time Warner Cable Business Class fiber network
- > Receive Internet service whether your business is in a metropolitan or suburban area by taking advantage of the reach of our fiber-rich architecture
- > High-performance monitoring tools to validate the uptime of your dedicated Internet connection
- > Dedicated 24/7 customer support to address any questions

## Dedicated Internet Options



**ecr.net**  
**877.392.9246**

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\* Not all configurations available in all markets. Please contact a Time Warner Cable Account Representative for a consultation.

Products and services not available in all areas.  
Actual speeds may vary. Subject to change without notice.  
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**We Got IT.**